TEAM 2015/2016 Community Planning Survey

1. Introduction

The following anonymous survey is sponsored by TEAM, Inc. We are in the process of planning how we can best serve individuals and families over the next 3 years.

To help this process, TEAM would like to hear from you. It will take you between 10 and 15 minutes to complete these multiple choice questions.

To say thank you for taking the time to complete this survey, we will be holding a raffle for a $100 gift card to a local grocery store. The winner will be drawn at the beginning of February. To enter the raffle, please write your name and contact information below. To preserve the confidentiality of your survey responses, please tear off this page and return it to TEAM staff separate from the survey.

Your contact information will only be used to contact you if you are the raffle winner.

Thank you for your time and valued input.

You can also take this survey online by going to www.tiny.cc/TEAMsurvey.

The survey is also available online in Spanish by going to www.tiny.cc/TEAMencuestaEspanola.

Write your contact information for entry into the raffle for a $100 grocery store gift card.

Full Name: _____

Street Address: _____

City, State, Zip Code: _____

Phone Number: _____

TEAM 2015/2016 Community Planning Survey

Completed surveys may be returned to any of the following locations:

Ansonia

Ansonia City Hall
253 Main Street

Ansonia Library
53 South Cliff Street

Beacon Falls

Beacon Falls Town Hall
10 Maple Avenue

Derby

TEAM main office
30 Elizabeth Street

Derby Public Library
313 Elizabeth Street

Derby City Hall
1 Elizabeth Street

Derby Neck Library
307 Hawthorne Avenue
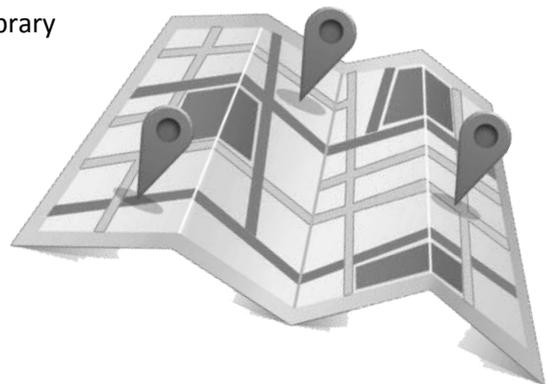
Oxford

Oxford Town Hall
486 Oxford Road

Seymour

Seymour City Hall
1 1st Street

Seymour Public Library
46 Church Street

Shelton

Shelton City Hall
54 Hill Street

Plumb Memorial Library
65 Wooster Street

2. Your thoughts about jobs.

1. How much would you agree that finding or keeping a good paying job is an issue for you?

    ☐ Strongly agree   ☐ Agree   ☐ Disagree   ☐ Strongly disagree   ☐ Not applicable

2. How much would you agree that finding or keeping a good paying job is an issue for others in your community?

    ☐ Strongly agree   ☐ Agree   ☐ Disagree   ☐ Strongly disagree   ☐ I don't know

3. Please identify what you believe are **the top 4** reasons you or those you know have not been able to find a job.

Please <u>ONLY</u> select 4 reasons.	Biggest reason	2nd biggest reason	3rd biggest reason	4th biggest reason
Don't have the right skills or education	☐	☐	☐	☐
There's not enough places to go to get trained for the jobs that are around	☐	☐	☐	☐
The good jobs aren't located anywhere near me or those I know	☐	☐	☐	☐
There's no way (bus, car) to get to the good jobs	☐	☐	☐	☐
There's no one to take care of the kids	☐	☐	☐	☐
There's no jobs	☐	☐	☐	☐
Low wage jobs are not worth taking	☐	☐	☐	☐
I have a mark on my record (current or past) that keeps me from being hired	☐	☐	☐	☐
A reason not listed here	☐	☐	☐	☐

Please place here any reason you did not see in the list (i.e. language barrier) here.

3. Your thoughts about school

4. How much has getting an education/training been a problem for you?

  ☐ A really big problem   ☐ Somewhat of a problem

  ☐ Not much of a problem   ☐ Not at all of a problem

5. How much do you believe getting an education/training has been a problem for people you know?

  ☐ A really big problem   ☐ Somewhat of a problem

  ☐ Not much of a problem   ☐ Not at all of a problem   ☐ I don't know

6. What do you believe to be **the top 3** reasons it's been a challenge for you or those you know to get more of an education?

Please **ONLY** select 3 reasons.	Biggest reason	2nd biggest reason	3rd biggest reason
No GED or high school diploma	☐	☐	☐
There's not enough job training programs	☐	☐	☐
The cost for college or tech schools is too high, even if there is financial aid	☐	☐	☐
It's difficult to access available transportation from where I live	☐	☐	☐
There's no one to take care of the kids	☐	☐	☐
Not enough time to juggle between work and school	☐	☐	☐
Some other reason	☐	☐	☐

Please place here any reason you did not see in the list (e.g. training doesn't match the jobs) here.

4. Your thoughts about housing

7. How much of a challenge has getting affordable, safe housing been for you?

  ☐ A big challenge for me   ☐ Somewhat a challenge for me

  ☐ Not that much a challenge for me ☐ Not at all a challenge for me

8. How much do you believe getting affordable, safe housing is a challenge for others in your community?

  ☐ A big challenge   ☐ Somewhat a challenge

  ☐ Not that much a challenge   ☐ Not at all a challenge   ☐ I don't know

9. What do you believe are **the top 3** reasons you or someone you know has had trouble finding a place to live?

Please <u>ONLY</u> select 3 reasons.	Biggest reason	2nd biggest reason	3rd biggest reason
Rent/mortgage payments will be more than all my other monthly expenses combined	☐	☐	☐
Utility (gas, electric, oil, etc.) payments will be too costly	☐	☐	☐
Few places that are affordable have enough space for a bigger family	☐	☐	☐
Available housing is in unsafe neighborhoods	☐	☐	☐
I cannot afford the required security deposit	☐	☐	☐
Bad credit history	☐	☐	☐

Some other reason:

10. What is your understanding about whether there are services to assist you or someone you know if told they can't stay in their home or apartment and they have no money?

☐ There is lots of assistance available   ☐ There is some assistance available

☐ There is no assistance available   ☐ I have no idea

5. Your thoughts about transportation

11. How much of a problem is transportation (getting to jobs, shopping, elsewhere) for you?

☐ A really big problem   ☐ Somewhat of a problem

☐ Not that much of a problem   ☐ Not at all a problem

12. How much of a problem do you believe transportation (getting to jobs, shopping, elsewhere) might be for other people in the community?

☐ A really big problem   ☐ Somewhat of a problem

☐ Not that much of a problem ☐ Not at all a problem   ☐ I don't know

13. What are **the 3 main** reasons you think transportation is a problem for you or those you know?

Please **ONLY** select 3 reasons.	Biggest reason	2nd biggest reason	3rd biggest reason
No car or money to buy a car and/or insure it	☐	☐	☐
No driver's license	☐	☐	☐
Have a car but it's broken and there's no money to fix it	☐	☐	☐
Taxis and other public transportation are too expensive	☐	☐	☐
Buses don't go to where I need to go or I'm not on the bus line	☐	☐	☐
Buses go where I need to but their schedules aren't very good for getting to work or doctors etc.	☐	☐	☐
A reason not listed	☐	☐	☐

Please put here any reason you did not see in the list.

6. About childcare

14. How much of a problem is getting childcare for you or someone you know? If childcare was not a need or you had no difficulty getting a childcare provider, skip to question 16.

☐ A lot   ☐ Somewhat

☐ Not at all   ☐ I don't know

15. Please rank **the top 3** reasons you or someone you know has had difficulty getting a childcare provider when one was needed.

Please ONLY select 3 reasons.	Biggest reason	2nd biggest reason	3rd biggest reason
Couldn't find a person or place that was affordable	☐	☐	☐
Couldn't find a person or place that was nearby	☐	☐	☐
Couldn't find a person or place that took infant and 2-year olds	☐	☐	☐
Couldn't find a provider that could prove it had a quality program	☐	☐	☐
Lack of an accessible route or transportation getting to and from center/caregiver	☐	☐	☐
Caregiver hours conflict with my work schedule	☐	☐	☐

Some other reason

7. About services for adolescents and youth

16. How much has accessing services for youth and adolescents been a problem for you?

☐ A really big problem   ☐ Somewhat a problem

☐ Not much of a problem   ☐ Not at all a problem

17. How much has accessing services for youth and adolescents been an issue for others in your community?

☐ A really big problem   ☐ Somewhat a problem

☐ Not much of a problem   ☐ Not at all a problem   ☐ I don't know

18. What do you believe to be **the 2 most** important services most needed to support youth and adolescents?

Please ONLY select 2 reasons.   ☐ Counseling and related programs for drugs and/or alcohol

☐ Counseling related to mental health   ☐ Sports activities   ☐ After-school education and recreation programs

☐ Affordable recreation activities   ☐ Out-of-school mentoring/coaching   ☐ Out-of-school work and career opportunities

☐ An activity not listed:

19. Please rank from **biggest** to **smallest** the reasons why you believe youth and adolescents may not get services.

	Top reason	2nd reason	3rd reason	4th reason
Cost	☐	☐	☐	☐
Right fit (matches interest or need)	☐	☐	☐	☐
Transportation	☐	☐	☐	☐
There's a waiting list	☐	☐	☐	☐
Not aware of services	☐	☐	☐	☐

Some other reason

8. About services for elders (55 years of age or older)

20. Please say whether you think there's enough of the following services for elders.

	There's enough of these services	There could be more	These services don't really exist	I don't really know
Adult Day Care	☐	☐	☐	☐
Community programs	☐	☐	☐	☐
Getting support to stay in one's own home	☐	☐	☐	☐
Affordable home health care	☐	☐	☐	☐
Assisted living services	☐	☐	☐	☐
Transportation for seniors	☐	☐	☐	☐

Something not listed

21. How accessible do you believe the Senior Center nearest to you is to elders?

☐ Very accessible   ☐ Somewhat accessible

☐ Somewhat difficult to access   ☐ Not at all accessible   ☐ I don't know

22. How much of a problem do you believe elder abuse is in the community?

☐ A really big problem   ☐ Somewhat a problem

☐ Not much of a problem   ☐ Not a problem at all   ☐ I don't know

9. About health care

23. How much of a problem has getting health care services been for you?

☐ A really big problem   ☐ Somewhat a problem

☐ Not that much of a problem   ☐ Not at all a problem

24. How much of a problem has getting health care services been for someone you know?

☐ A really big problem   ☐ Somewhat a problem

☐ Not that much of a problem   ☐ Not a problem at all   ☐ I don't know

25. How much do you agree with the following statements?

	I very much agree	I sort of agree	I don't at all agree	I don't know
Health care insurance is too expensive	☐	☐	☐	☐
Prescription medicines are too expensive	☐	☐	☐	☐
Most area doctors do not accept my insurance	☐	☐	☐	☐
Dental services are too expensive	☐	☐	☐	☐
Alcohol and drug treatment services are too expensive	☐	☐	☐	☐
There aren't enough alcohol and drug treatment services	☐	☐	☐	☐
Mental health services are too expensive	☐	☐	☐	☐
There aren't enough mental health services	☐	☐	☐	☐
Home health services are too expensive	☐	☐	☐	☐
Application process is too confusing	☐	☐	☐	☐

Have you any additional comments to make on this topic?

26. It's purely optional, but we would welcome knowing who is your current insurance provider.

10. About food and nutrition

27. Have you and/or your family struggled to have enough food to eat in the last 30 days?

☐ I and/or my family has struggled to have enough food to eat in the last 30 days.

☐ I and/or my family had enough food to eat in the 30 days.

28. Are you aware of anyone who has struggled to have enough food to eat in the last 30 days?

☐ I am aware of at least one person who has struggled to have enough food to eat in the last 30 days

☐ I am not aware of anyone who has struggled to have enough food to eat in the last 30 days

29. Which of the following reasons are why you or someone you know may not have had enough food to eat at least one day in the last three months?

	True	Not True
There wasn't a food pantry in the neighborhood	☐	☐
The food pantry didn't have healthy food	☐	☐
Food stamps (SNAP) ran out before the end of the month	☐	☐
Income was too high to qualify for food stamps (SNAP)	☐	☐
Food was too expensive	☐	☐
Transportation	☐	☐

30. What do you think about your food shopping options? Please check all that apply.

☐ Healthy food is not affordable at most area food stores

☐ Healthy food is not sold at most area food stores

☐ I'm not sure exactly what food is healthy or not

☐ The stores and markets that sell healthy food are not very close to where I live

☐ Another comment:

11. About income and money management

31. How true do you believe the following statements describe problems you or someone you know may have with money?

	Never true	Sometimes true	Always true
Job doesn't pay enough	☐	☐	☐
Don't know how to budget or save	☐	☐	☐
No savings or reserve cash	☐	☐	☐
History of debt	☐	☐	☐
Bad credit history	☐	☐	☐

Other money management problems?

32. How much do you know about the Earned Income Tax Credit?

☐ I received it with my tax return last year   ☐ I've heard of it but never received it

☐ I've heard of it but didn't qualify   ☐ I've never heard of it

33. How much do you think you or someone you know might learn from a money management class or workshop?

☐ A money management class or workshop could be really helpful

☐ A money management class or workshop might give a useful tip or two

☐ I don't think a money management class or workshop could make a difference

34. How do you believe a financial literacy program could help teens?

☐ Teens will never be able to learn about finances until they are older and make their own money

☐ Teaching teens about finances might be a good preparation for their future

☐ Teens should absolutely learn about finance management before they get jobs

12. About community needs

35. Please identify what you believe to be **the top 5** needs to be met in your community.

Please ONLY select 5 needs.	Most important	2nd most important	3rd most important	4th most important	5th most important
Employment/jobs	☐	☐	☐	☐	☐
Education	☐	☐	☐	☐	☐
Safe, affordable housing	☐	☐	☐	☐	☐
Transportation	☐	☐	☐	☐	☐
Childcare	☐	☐	☐	☐	☐
Youth and adolescents	☐	☐	☐	☐	☐
Elderly services	☐	☐	☐	☐	☐
Health care	☐	☐	☐	☐	☐
Healthy affordable food	☐	☐	☐	☐	☐
Money management	☐	☐	☐	☐	☐

A need not listed?

36. How important has TEAM been in addressing my needs or the needs in my community?

☐ Really important   ☐ Somewhat important

☐ Not that important   ☐ Not at all important   ☐ I don't know

13. A bit about you

Please tell us a bit about your life.

37. Please tell us your age.

☐ under 18   ☐ 18-23   ☐ 24-44   ☐ 45-59   ☐ 60-64   ☐ 65 or over

38. In which town do you live?

☐ Ansonia   ☐ Beacon Falls   ☐ Bethany   ☐ Derby

☐ Milford   ☐ Orange   ☐ Oxford   ☐ Seymour

☐ Shelton   ☐ Woodbridge   ☐ Other (please specify):

39. Which of the following best describes your living arrangement?

☐ Single-parent female   ☐ Single-parent male   ☐ Two-parent household   ☐ Two adults, NO children

☐ Single person   ☐ Other (please specify): _____

40. Regarding housing arrangements, do you:

☐ Own   ☐ Rent   ☐ Homeless

☐ Some other arrangement? _____

41. How many people (adults and children) live in your house/apartment?

☐ One   ☐ Two   ☐ Three   ☐ Four

☐ Five   ☐ Six   ☐ Seven   ☐ Eight or more

42. Which of the following looks most like your whole household's annual income?

☐ $0-24,999 a year   ☐ $25,000-49,999 a year   ☐ $50,000-74,999 a year   ☐ $75,000-99,999 a year   ☐ $100,000+ a year

43. Check which ethnicity best describes you.

☐ Hispanic, Latino, or Spanish origins   ☐ Not Hispanic, Latino, or Spanish origins

44. Check which race best describes you.

☐ Asian   ☐ Black or African-American   ☐ White

☐ American Indian or Alaska Native   ☐ Native Hawaiian and other Pacific Islander   ☐ Multi-Race (any two or more of the above)

☐ If checked OTHER, please describe: _____

45. Please check what best describes your highest level of education/school.

☐ Not graduated from high school   ☐ High school graduate/GED   ☐ Some post-secondary course work or certifications   ☐ 2 or 4 year college graduate   ☐ More than 4-year college graduate

46. Please identify your gender.

☐ Male   ☐ Female   ☐ Other

47. If you would like to add any more comments, you can do so in the box provided below. Otherwise, you are all done. Thank you so very much for your time and input!