



TEAM 2015/2016 Community Planning Survey

1. Introduction

The following anonymous survey is sponsored by TEAM, Inc. We are in the process of planning how we can best serve individuals and families over the next 3 years.

To help this process, TEAM would like to hear from you. It will take you between 10 and 15 minutes to complete these multiple choice questions.

To say thank you for taking the time to complete this survey, we will be holding a raffle for a \$100 gift card to a local grocery store. The winner will be drawn at the beginning of February. To enter the raffle, please write your name and contact information below. To preserve the confidentiality of your survey responses, please tear off this page and return it to TEAM staff separate from the survey.

Your contact information will only be used to contact you if you are the raffle winner.

Thank you for your time and valued input.

You can also take this survey online by going to www.tiny.cc/TEAMsurvey.

The survey is also available online in Spanish by going to www.tiny.cc/TEAMencuestaEspanola.

Write your contact information for entry into the raffle for a \$100 grocery store gift card.

Full Name:

Street Address:

City, State, Zip Code:

Phone Number:



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2. Your thoughts about jobs.

1. How much would you agree that finding or keeping a good paying job is an issue for you?

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Strongly agree	Agree	Disagree	Strongly disagree	Not applicable

2. How much would you agree that finding or keeping a good paying job is an issue for others in your community?

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Strongly agree	Agree	Disagree	Strongly disagree	I don't know

3. Please identify what you believe are the top 4 reasons you or those you know have not been able to find a job.

	Biggest reason	2 nd biggest reason	3 rd biggest reason	4 th biggest reason
Don't have the right skills or education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There's not enough places to go to get trained for the jobs that are around	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The good jobs aren't located anywhere near me or those I know	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There's no way (bus, car) to get to the good jobs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There's no one to take care of the kids	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There's no jobs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Low wage jobs are not worth taking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I have a mark on my record (current or past) that keeps me from being hired	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A reason not listed here	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



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Please place here any reason you did not see in the list (i.e. language barrier) here.

3. Your thoughts about school

4. How much has getting an education/training been a problem for you?

- | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| A really big problem | Somewhat of a problem | Not much of a problem | Not at all of a problem |

5. How much do you believe getting an education/training has been a problem for people you know?

- | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| A really big problem | Somewhat of a problem | Not much of a problem | Not at all of a problem | I don't know |

6. What do you believe to be the top 3 reasons it's been a challenge for you or those you know to get more of an education?

	Biggest reason	2 nd biggest reason	3 rd biggest reason
No GED or high school diploma	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There's not enough job training programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The cost for college or tech schools is too high, even if there is financial aid	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It's difficult to access available transportation from where I live	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



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- | | | | |
|---|--------------------------|--------------------------|--------------------------|
| There's no one to take care of the kids | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Not enough time to juggle between work and school | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Some other reason | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Please place here any reason you did not see in the list (e.g. training doesn't match the jobs) here.

4. Your thoughts about housing

7. How much of a challenge has getting affordable, safe housing been for you?

- | | | | |
|--------------------------|-----------------------------|----------------------------------|-------------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| A big challenge for me | Somewhat a challenge for me | Not that much a challenge for me | Not at all a challenge for me |

8. How much do you believe getting affordable, safe housing is a challenge for others in your community?

- | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| A big challenge | Somewhat a challenge | Not much a challenge | Not at all a challenge | I don't know |



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9. What do you believe the top 3 reasons you or someone you know has had trouble finding a place to live?

	Biggest reason	2 nd biggest reason	3 rd biggest reason
Rent/mortgage payments will be more than all my other monthly expenses combined	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Utility (gas, electric, oil, etc.) payments will be too costly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Few places that are affordable have enough space for a bigger family	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Available housing is in unsafe neighborhoods	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I cannot afford the required security deposit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bad credit history	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Some other reason:

10. What is your understanding about whether there are services to assist you or someone you know if told they can't stay in their home or apartment and they have no money?

- | | | | |
|---------------------------------------|------------------------------------|----------------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| There is lots of assistance available | There is some assistance available | There is no assistance available | I have no idea |



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5. Your thoughts about transportation

11. How much of a problem is transportation (getting to jobs, shopping, elsewhere) for you?

- A really big problem
 Somewhat of a problem
 Not that much of a problem
 Not at all a problem

12. How much of a problem do you believe transportation (getting to jobs, shopping, elsewhere) might be for other people in the community?

- A really big problem
 Somewhat of a problem
 Not that much of a problem
 Not at all a problem
 I don't know

13. What are the 3 main reasons you think transportation is a problem for you or those you know?

	Biggest reason	2 nd biggest reason	3 rd biggest reason
No car or money to buy a car and/or insure it	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
No driver's license	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have a car but it's broken and there's no money to fix it	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Taxis and other public transportation are too expensive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Buses don't go to where I need to go or I'm not on the bus line	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Buses go where I need to but their schedules aren't very good for getting to work or doctors etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A reason not listed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please put here any reason you did not see in the list.



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6. About childcare

14. How much of a problem is getting childcare for you or someone you know? If childcare was not a need or you had no difficulty getting a childcare provider, skip to question 16.

A lot

Somewhat

Not at all

I don't know

15. Please rank the top 3 reasons you or someone you know has had difficulty getting a childcare provider when one was needed.

	Biggest reason	2 nd biggest reason	3 rd biggest reason
Couldn't find a person or place that was affordable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Couldn't find a person or place that was nearby	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Couldn't find a person or place that took infant and 2-year olds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Couldn't find a provider that could prove it had a quality program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lack of an accessible route or transportation getting to and from center/caregiver	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Caregiver hours conflict with my work schedule	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Some other reason



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7. About services for adolescents and youth

16. How much has accessing services for youth and adolescents been a problem for you?

- A really big problem Somewhat a problem Not much of a problem Not at all a problem

17. How much has accessing services for youth and adolescents been an issue for others in your community?

- A really big problem Somewhat a problem Not much of a problem Not at all a problem I don't know

18. What do you believe to be the 2 most important services most needed to support youth and adolescents?

- Counseling and related programs for drugs and/or alcohol Counseling related to mental health
- Sports activities After-school education and recreation programs Out-of-school work and career opportunities
- Out-of-school mentoring/coaching Affordable recreation activities
- An activity not listed:



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19. Please rank from biggest to smallest the reasons why you believe youth and adolescents may not get services.

	Biggest reason	2 nd biggest reason	3 rd biggest reason	4 th biggest reason
Cost	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Right fit (matches interest or need)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There's a waiting list	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not aware of services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Some other reason

8. About services for elders (55 years of age or older)

20. Please say whether you think there's enough of the following services for elders.

	There's enough of these services	There could be more	These services don't really exist	I don't really know
Adult Day Care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Getting support to stay in one's own home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Affordable home health care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assisted living services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transportation for seniors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



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Something not listed

21. How accessible do you believe the Senior Center nearest to you is to elders?

- | | | | | |
|--------------------------|--------------------------|------------------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Very
accessible | Somewhat
accessible | Somewhat
difficult to
access | Not at all
accessible | I don't know |

22. How much of a problem do you believe elder abuse is in the community?

- | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| A really big
problem | Somewhat a
problem | Not much of a
problem | Not at all a
problem | I don't know |

9. About health care

23. How much of a problem has getting health care services been for you?

- | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| A really big
problem | Somewhat a
problem | Not much of a
problem | Not at all a
problem |

24. How much of a problem has getting health care services been for someone you know?

- | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| A really big
problem | Somewhat a
problem | Not much of a
problem | Not at all a
problem | I don't know |



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25. How much do you agree with the following statements?

	I very much agree	I sort of agree	I don't at all agree	I don't know
Health care insurance is too expensive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Prescription medicines are too expensive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Most area doctors do not accept my insurance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dental services are too expensive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Alcohol and drug treatment services are too expensive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There aren't enough alcohol and drug treatment services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mental health services are too expensive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There aren't enough mental health services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Home health services are too expensive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Application process is too confusing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Have you any additional comments to make on this topic?

26. It's purely optional, but we would welcome knowing who is your current insurance provider.



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10. About food and nutrition

27. Have you and/or your family struggled to have enough food to eat in the last 30 days?

I and/or my family has struggled to have enough food to eat in the last 30 days.

I and/or my family had enough food to eat in the 30 days.

28. Are you aware of anyone who has struggled to have enough food to eat in the last 30 days?

I am aware of at least one person who has struggled to have enough food to eat in the last 30 days

I am not aware of anyone who has struggled to have enough food to eat in the last 30 days

29. Which of the following reasons you or someone you know may not have had enough food to eat at least one day in the last three months?

	True	Not True
There wasn't a food pantry in the neighborhood	<input type="checkbox"/>	<input type="checkbox"/>
The food pantry didn't have healthy food	<input type="checkbox"/>	<input type="checkbox"/>
Food stamps (SNAP) ran out before the end of the month	<input type="checkbox"/>	<input type="checkbox"/>
Income was too high to qualify for food stamps (SNAP)	<input type="checkbox"/>	<input type="checkbox"/>
Food was too expensive	<input type="checkbox"/>	<input type="checkbox"/>
Transportation	<input type="checkbox"/>	<input type="checkbox"/>

30. What do you think about your food shopping options? Please check all that apply.

Healthy food is not affordable at most area food stores

Healthy food is not sold at most area food stores

I'm not sure exactly what food is healthy or not

The stores and markets that sell healthy food are not very close to where I live



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Another comment:

11. About income and money management

31. How true do you believe the following statements describe problems you or someone you know may have with money?

	Never true	Sometimes true	Always true
Job doesn't pay enough	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Don't know how to budget or save	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
No savings or reserve cash	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
History of debt	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bad credit history	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other money management problems?

32. How much do you know about the Earned Income Tax Credit?

- I received it with my tax return last year
 I've heard of it but never received it
 I've heard of it but didn't qualify
 I've never heard of it



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33. How much do you think you or someone you know might learn from a money management class or workshop?

- | | | |
|---|--|---|
| <input type="checkbox"/> A money management class or workshop could be really helpful | <input type="checkbox"/> A money management class or workshop might give a useful tip or two | <input type="checkbox"/> I don't think a money management class or workshop could make a difference |
|---|--|---|

34. How do you believe a financial literacy program could help teens?

- | | | |
|---|---|--|
| <input type="checkbox"/> Teens will never be able to learn about finances until they are older and make their own money | <input type="checkbox"/> Teaching teens about finances might be a good preparation for their future | <input type="checkbox"/> Teens should absolutely learn about finance management before they get jobs |
|---|---|--|

12. About community needs

35. Please identify what you believe to be the top 5 needs to be met in your community.

	Most important	2 nd most important	3 rd most important	4 th most important	5 th most important
Employment/jobs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Safe, affordable housing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Childcare	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Youth and adolescents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Elderly services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Healthy affordable food	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Money management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



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A need not listed?

36. How important has TEAM been in addressing my needs or the needs in my community?

- | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Really
important | Somewhat
important | Not that
important | Not at all
important | I don't know |

13. A bit about you

Please tell us a bit about your life.

37. Please tell us your age.

- | | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| under 18 | 18-23 | 24-44 | 45-59 | 60-64 | 65 or over |

38. In which town do you live?

- | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Ansonia | Beacon Falls | Bethany | Derby | Milford |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Orange | Oxford | Seymour | Shelton | Woodbridge |
| <input type="checkbox"/> | | | | |
| Other (please specify): | | | | |



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39. Which of the following best describes your living arrangement?

- Single-parent female, Single-parent male, Two-parent household, Two adults, NO children, Single person

Other (please specify): [text box]

40. Regarding housing arrangements, do you:

- Own, Rent, Homeless, Some other arrangement? [text box]

41. How many people (adults and children) live in your house/apartment?

- One, Two, Three, Four, Five, Six, Seven, Eight or more

42. Which of the following looks most like your whole household's annual income?

- \$0-24,999 a year, \$25,000-49,999 a year, \$50,000-74,999 a year, \$75,000-99,999 a year, \$100,000+ a year

43. Check which ethnicity best describes you.

- Hispanic, Latino, or Spanish origins, Not Hispanic, Latino, or Spanish origins

44. Check which race best describes you.

- Asian, Black or African-American, White, American Indian or Alaska Native, Native Hawaiian and other Pacific Islander, Multi-Race (any two or more of the above)

If checked OTHER, please describe: [text box]



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45. Please check what best describes your highest level of education/school.

- | | | | | |
|--------------------------------------|-----------------------------|---|------------------------------------|--|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Not graduated
from high
school | High school
graduate/GED | Some post-
secondary
course work or
certifications | 2 or 4 year
college
graduate | More than 4-
year college
graduate |

46. Please identify your gender.

- | | | |
|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Male | Female | Other |

47. If you want to add more comments, you can do it in the box below. Otherwise, you are done. Thank you for your information and time!